

1st Community Bank – Response to COVID-19

To our Customers and Community,

As the world around us continually changes in an effort to contain COVID-19, we want you to know the well-being of our customers and community is very important to us.

Years ago, we established a policy to be prepared for such a time as this. As an institution, we:

- Established a team to prepare our employees and provide guidance.
- Provided training to all employees regarding those practices recommended by public health officials to help reduce the spread of infection.

For your safety at our two banking locations, we are:

- Increasing cleaning and sanitizing of teller stations, desks, door handles, ATM, etc.
- Reinforcing common cold and flu hygiene procedures with our employees.
- Monitoring staffing levels at both locations to ensure availability of services.
- Continuing to monitor, evaluate, and adjust as needed.

Our drive-up lanes are open during regular business hours.

- Monday, Tuesday, Thursday 8:00 am – 4:00 pm
- Wednesday, Saturday 8:00 am – 12:00 pm
- Friday 8:00 am – 5:00 pm

In an effort to minimize contact with others, we welcome you to:

- Call us with any questions.
 - Aledo
 - 309-582-3531
 - Sherrard
 - 309-593-2117
- If possible, please utilize ~
 - Online banking
 - Mobile banking
 - Drive-up lanes
 - Person-to-person payment via Popmoney
 - Night depository

During these uncertain times, it is common to see an increase in fraud and scams. Carefully scrutinize your incoming emails and do not click on unfamiliar links. Please know that 1st Community Bank will not solicit personal information from you via email.

We encourage everyone to think of others, make wise choices, and remain safe.

As the situation continues to evolve, we will keep you updated.

Respectfully,

Jan LaDue
President